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**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS**

**MARCH/APRIL 2016 EXAMINATION**

**SCHOOL OF SCIENCE AND TECHNOLOGY**

**COURSE CODE: DAM364**

**COURSE TITLE: MANAGEMENT INFORMATION SYSTEMS**

**Time Allowed: 2 Hours Course Unit:**

**Instruction: Answer Any Four Questions**

1a. State six features of MIS. 6 marks

b. List five bottlenecks associated with MIS 5 marks

c. Outline, with an example each, the two categories of software. 6 ½ marks

2a. Write short note on:

i) Flash disk

ii) CD-ROM 8 marks

b. Distinguish between disk and disk drive. 6 marks

c. Explain the difference between seek time and data transfer rate. 3 ½ marks

3a. Explain what is meant by the ethics of information technology. 4 marks

b. Outline three ethical issues. 9 marks

c. List three areas of application of IT in information systems. 4½marks

4. Describe four major types of system in an organization. 17 ½ marks

5. Discuss management structure in relation to MIS. 17 ½ marks

6. Write short notes on the following: voice mail, email, teletext and telnet. 17 ½ marks